

PUBLIC TRANSPORT PENALTIES

On-the-spot Penalty Fares



Authorised Officers patrol trains, trams and buses across Victoria.

They can request to see your ticket and concession entitlement, even when you have left the vehicle or paid area of a station.

If they believe an offence has occurred, Authorised Officers can:

- > provide you with the option to pay an On-the-spot Penalty Fare for which you will be issued an On-the-spot Penalty Ticket
- > report you to the Department of Economic Development, Jobs, Transport and Resources who may issue you with an Infringement Notice. To do this, they can ask for your name and address and evidence which confirms your identity
- > arrest you until the police arrive if you refuse to comply
- > seek surrender of tickets for use as evidence if necessary.

How to identify an Authorised Officer

Public transport operators employ Authorised Officers. They may be working in uniform or plain clothes but either way they can be clearly identified because they will carry:

1. A State of Victoria Authorised Officer badge



2. Photo identification



3. A portable myki ticket reader



Authorised Officers must produce their badge and identification on request. If a passenger is approached by someone claiming to be an Authorised Officer who cannot produce any of the above, they should contact Public Transport Victoria by calling **1800 800 007**.

On-the-spot Penalty Fares

Public transport penalties are either:

1. ON-THE-SPOT PENALTY FARE

PAY NOW **\$75**

- > No refund or appeal
- > No need to provide name and address

- > If you pay an On-the-spot Penalty Fare you will receive an On-the-spot Penalty Ticket.
- > You can pay an On-the-spot Penalty Fare by Visa, MasterCard or EFTPOS. Once paid you lose your right to appeal.
- > You will NOT have the option to pay an On-the-spot Penalty Fare if you have committed multiple offences, have committed a behavioural offence and/or are aged under 18.



OR

2. INFRINGEMENT NOTICE

PAY LATER **\$223**

- > Must provide name and address
- > Can appeal

- > If you are not offered, or choose not to pay, an On-the-spot Penalty Fare, you must provide your name and address to the Authorised Officer and evidence which confirms your identity.
- > The Authorised Officer will make a report to the Department of Economic Development, Jobs, Transport and Resources, and they may issue an Infringement Notice (fine) via post.
- > If you are under 18, the fine is \$76.
- > For serious or multiple offences, you may be charged on summons. If a matter goes to court, the fine may be more than the amount shown above.

To avoid a penalty, always have a valid **myki**

For more information or to offer feedback visit ptv.vic.gov.au or call **1800 800 007** (6am – midnight)