

Your feedback on the Cranbourne bus network post-implementation review



From 16 – 29 October 2017, Transport for Victoria undertook community engagement to hear feedback on what’s working well and what could be improved on Cranbourne's bus network. We also sought feedback on some minor changes proposed for the network.

Who did we engage?

Engagement was conducted wholly online where we received 556 completed surveys and pieces of feedback. Respondents identified as living in: Botanic Ridge, Cranbourne West, Cranbourne East, Cranbourne North, Hampton Park, Lydhurst, Clyde North, Cranbourne, Tooradin, Narre Warren South, Lynbrook, Carrum Downs, Cranbourne South, Pearcedale, Narre Warren, Devon Meadows.

What did we find?

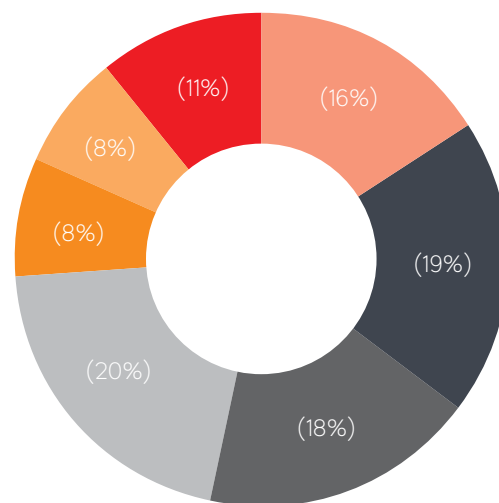
Users of the bus network

Sixty nine per cent of respondents use the Cranbourne bus network.

You said the top three benefits of the new Cranbourne bus network are:

- Improved coverage
- Improved connections to trains and other bus services
- Improved frequency of services.

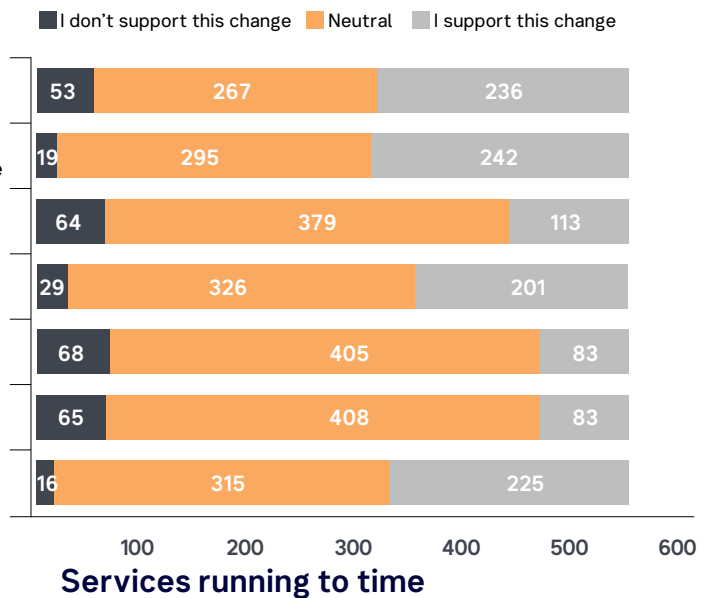
How often you catch Cranbourne bus services



- Every day
- 5 days a week
- 3 or 4 days a week
- 1 or 2 days a week
- Once a fortnight
- Once a month
- Less than once a month

The proposed changes

- Route 792** – extend all weekday and weekend trips to Pearcedale for improved frequency
- Route 795** – AM timetable change so students from Tooradin can more readily connect to services in Cranbourne
- Route 890** – reduce the span and frequency in the evening due to low demand
- Route 893** – re-route southbound services into Lynbrook Village shopping centre to improve connectivity
- Route 894** – no longer run express trips in the AM and PM peaks
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- Route 897** – extend the route along Pattersons Road to Tuckers Road, Clyde, for improved coverage



Further improvements you said you want to see on the network

Extend span of hours

“The 893 to be earlier on Saturdays so that I can get to work.”

“Have the 795 run on a Sunday.”

“The 897 needs to start its runs earlier in the mornings so people can catch the 5 am train...”

“...It would be good to have another earlier service on Route 898 to connect with the 5.43 am train.”

Improved frequency

“More frequency on Route 791 particularly on weekends.”

“Improve the frequency of 897 after 6 pm.”

“I’d love to see the 863 and 861 operate more than once an hour in the evening.”

“The 891 frequency needs to be increased...”

Improved connectivity between train and buses

“It would be great if the Route 799 ran a few minutes earlier so people could make the 7.53 am train at Merinda Park.”

“Stop buses that depart as train arrives at the station resulting in a 30+ minute wait for a connecting bus.”

Improved coverage

“Please get some more buses into the new estates at Clyde North.”

“There’s a large area in Clyde North not getting much public transport attention.”

“More coverage from Cranbourne East/Clyde North to Berwick South and Narre Warren South.”

“Improve adherence to the timetable e.g. not arriving five mins early than the scheduled time.”

“I would like to see buses run on time...”

“I catch the 6:17 am on Route 897 and it's never on time...”

Next steps

We would like to thank everyone who participated in community engagement. All feedback is being considered by Transport for Victoria. There will be an extensive information campaign to let you know about the coming changes to the Cranbourne network prior to mid-2018.

Thank you for your feedback

Information in other languages:

عربي	9321 5440	普通话	9321 5454
廣東話	9321 5441	Somali	9321 5446
Hrvatski	9321 5442	Español	9321 5447
Dinka	9321 5452	سوداني	9321 5453
Eaṅṅviká	9321 5443	Türkçe	9321 5448
Italiano	9321 5444	Viêt-ngũ	9321 5449
Македонски	9321 5445	All other languages	9321 5450

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TTY users can call us directly on **9619 2727**.